



CASS WSSM : LT Mark Ward

**Aviation Lead Center
Customer & Weapon System Focused
Metrics**



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AVIATION LEAD CENTER MANAGEMENT TEAM





CASS (WSDC - FCN) DODAAC TABLE

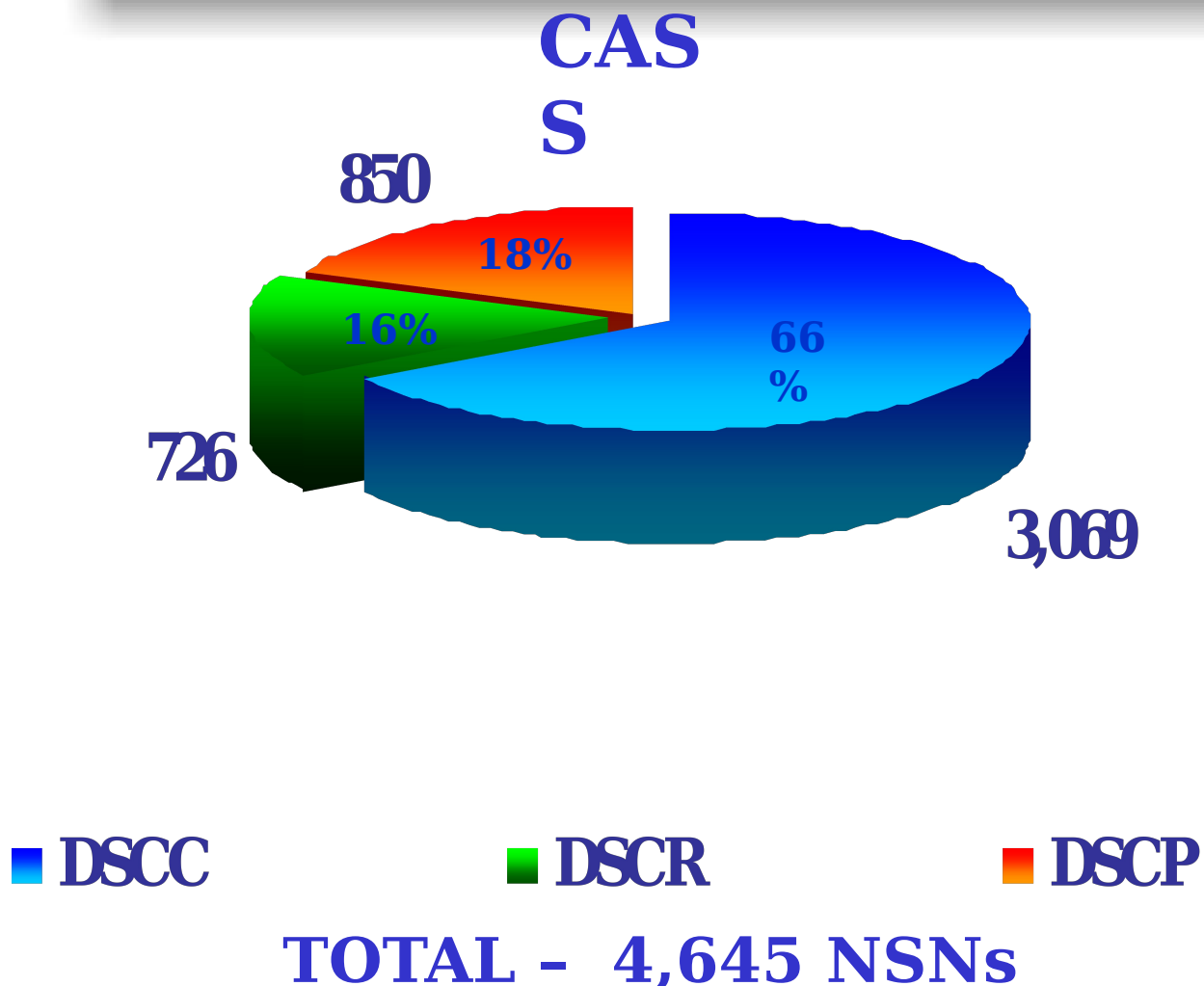
APML: LCDR Christopher Couch
DAPML: Mr. Ron Trollinger
WSSM: LT Mark Ward

CVN/L-CLASS/MAG		SHORE NAS/MALS	
DODAAC	LOCATION	DODAAC	LOCATION
R03363	CV-63	N00188	NAS NORFOLK
R03364	CV-64	N00196	NAS ATLANTA
R03368	CVN-68	N00206	NAS NEW ORLEANS
V03365	CVN-65	N00246	NAS NI
V03367	CV-67	N60200	NAS CF
V03369	CVN-69	N63042	NAS LEMOORE
V21247	CVN-71	V09131	MALS-31
V21412	CVN-73	R09111	MALS-11
V21847	CVN-74	N44321	LEMOORE
V21853	CVN-75	N44326	NAS NI
R20550	LHA-1	N44329	NAS WHIDBEY
R20633	LHA-3	NAVY DEPOT	
R20748	LHA-5	DODAAC	LOCATION
R21533	LHD-2	N00244	FISC SAN DIEGO
V21879	LHD-5	N65886	NADEP J AX
R21808	LHD-4	N65888	NADEP NI
R22202	LHD-6	N65923	NADEP CHERRY POINT
V20632	LHA-2	N3343A	NADEP NI
V20725	LHA-4		
V21560	LHD-1		
V21700	LHD-3		



NSNs MANAGED SEP 04

SOURCE: CFM WEB PORTAL





CASS (FCN)

GOAL IS BASED ON 5% REDUCTION

LT Mark Ward

DLA Performance

SA

DMD, B/O
LINES

ISSUE:

- No Failed Filters

DISCUSSION:

- MALS at 95% Station Availability, Highest for MALS in 12 Months

- Broad Arrows reduced by 50%

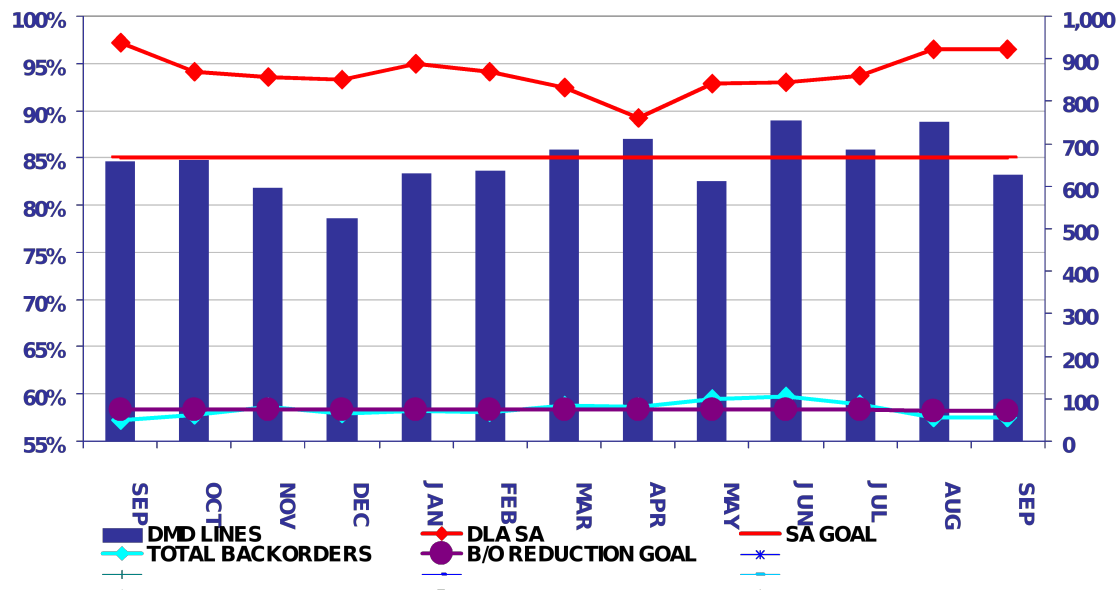
- DSCR-K Completed J&A and PBA for PBL Contract.

- DLA G-series NSNs = 4

ACTION:

- Awaiting Decision From DLA HQ on PBL Summit issues

Source: CFM Web Portals



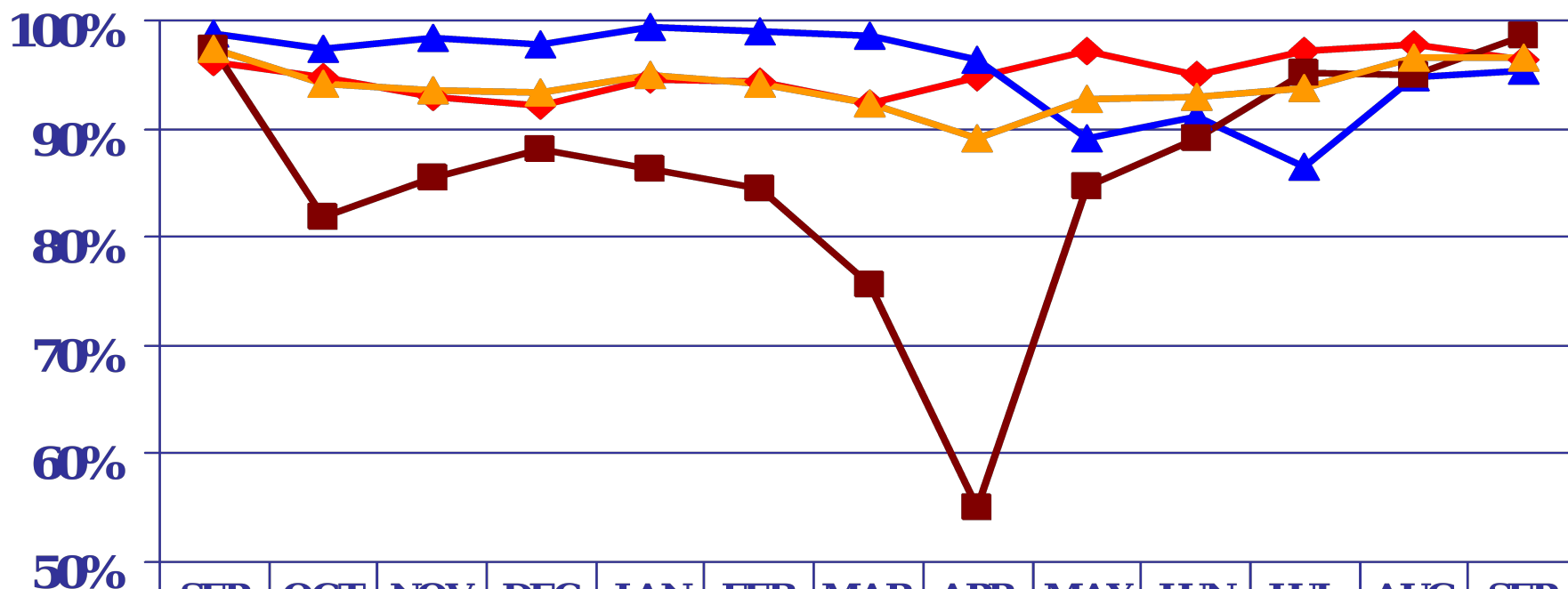
READINESS CRITERIA

	SA	MC
GOAL	85.0%	
ACTUAL	96.5%	



CUSTOMER FOCUSED METRICS SUPPLY AVAILABILITY

CASS DLA TOTAL

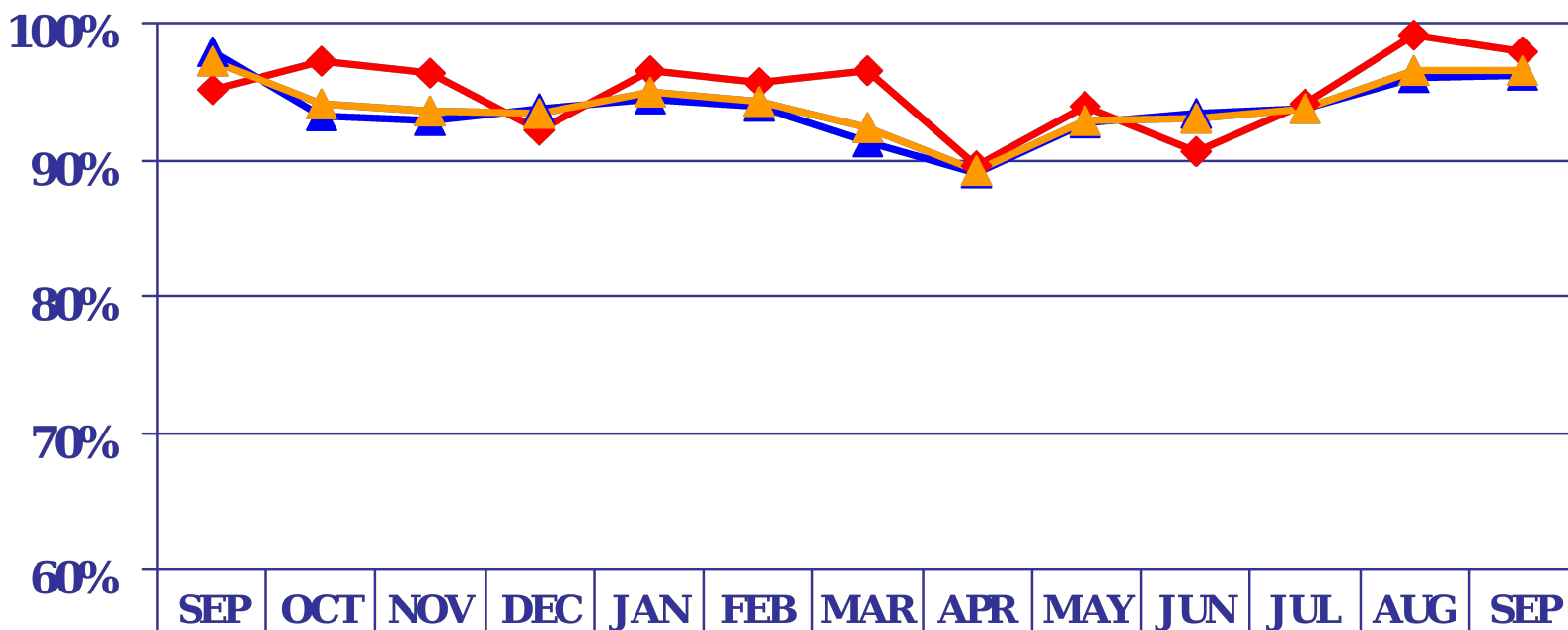


	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
◆ DSCC	96.2%	94.8%	93.0%	92.1%	94.5%	94.3%	92.3%	94.8%	97.2%	94.9%	97.2%	97.7%	96.5%
▲ DSCP	98.7%	97.3%	98.4%	97.7%	99.5%	98.9%	98.7%	96.3%	89.2%	91.2%	86.4%	94.8%	95.4%
■ DSCR	97.3%	81.8%	85.4%	88.2%	86.4%	84.4%	75.6%	55.1%	84.7%	89.1%	95.1%	94.9%	98.6%
▲ DLA	97.3%	94.1%	93.6%	93.4%	94.9%	94.2%	92.4%	89.2%	92.8%	93.0%	93.7%	96.5%	96.5%



CUSTOMER FOCUSED METRICS SUPPLY AVAILABILITY

CASS BY CUSTOMER SEGMENT

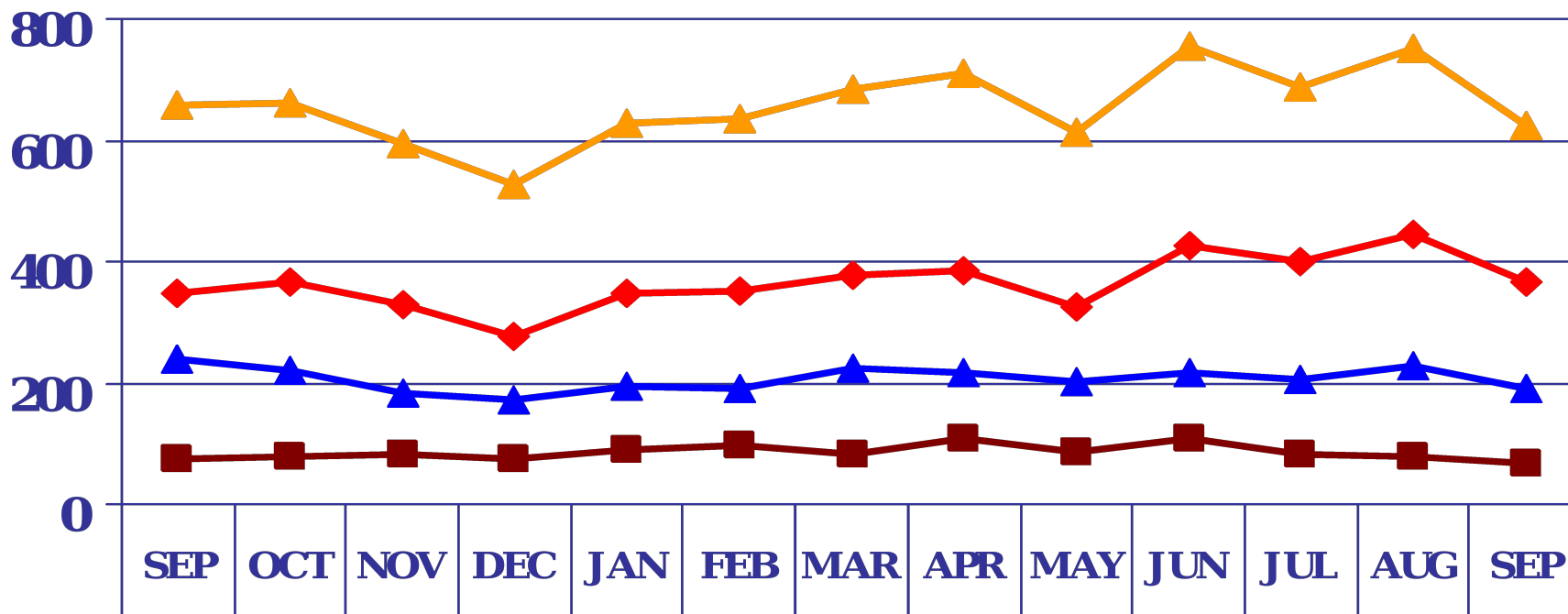


◆ NADEP	95.1%	97.2%	96.4%	92.2%	96.5%	95.7%	96.6%	89.6%	93.9%	90.6%	94.1%	99.2%	98.0%
▲ OPERATIONAL	98.0%	93.2%	92.8%	93.7%	94.4%	93.9%	91.3%	89.1%	92.6%	93.4%	93.7%	96.1%	96.2%
▲ DLA Total	97.3%	94.1%	93.6%	93.4%	94.9%	94.2%	92.4%	89.2%	92.8%	93.0%	93.7%	96.5%	96.5%



CUSTOMER FOCUSED METRICS DEMAND PATTERN

CASS DLA TOTAL

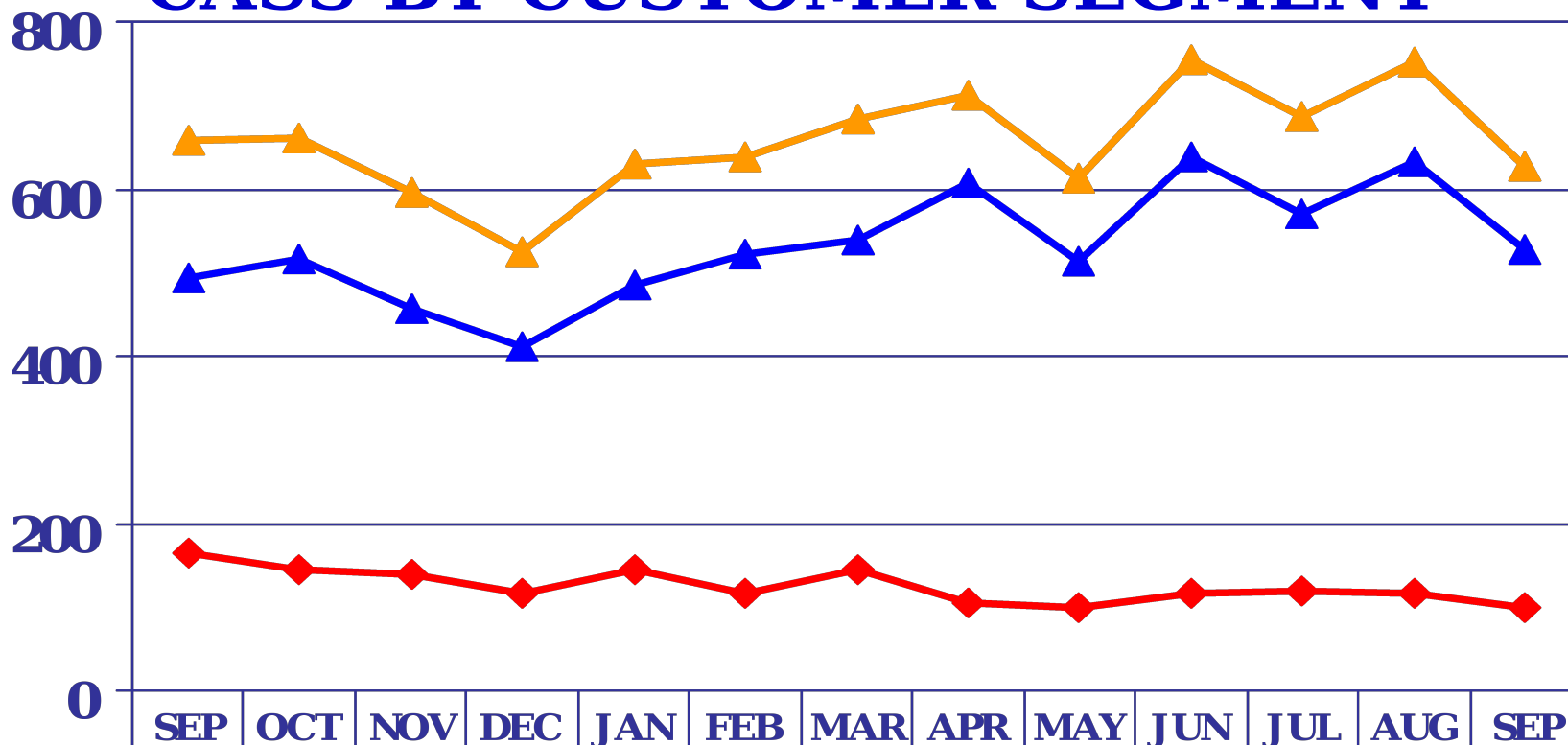


	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
—◆— DSCC	346	366	330	278	348	352	377	385	324	428	399	443	368
—▲— DSCP	238	219	184	172	193	189	226	218	203	216	206	229	189
—■— DSCR	73	77	82	76	88	96	82	109	85	110	82	79	69
—▲— DLA	657	662	596	526	629	637	685	712	612	754	687	751	626



CUSTOMER FOCUSED METRICS DEMAND PATTERN

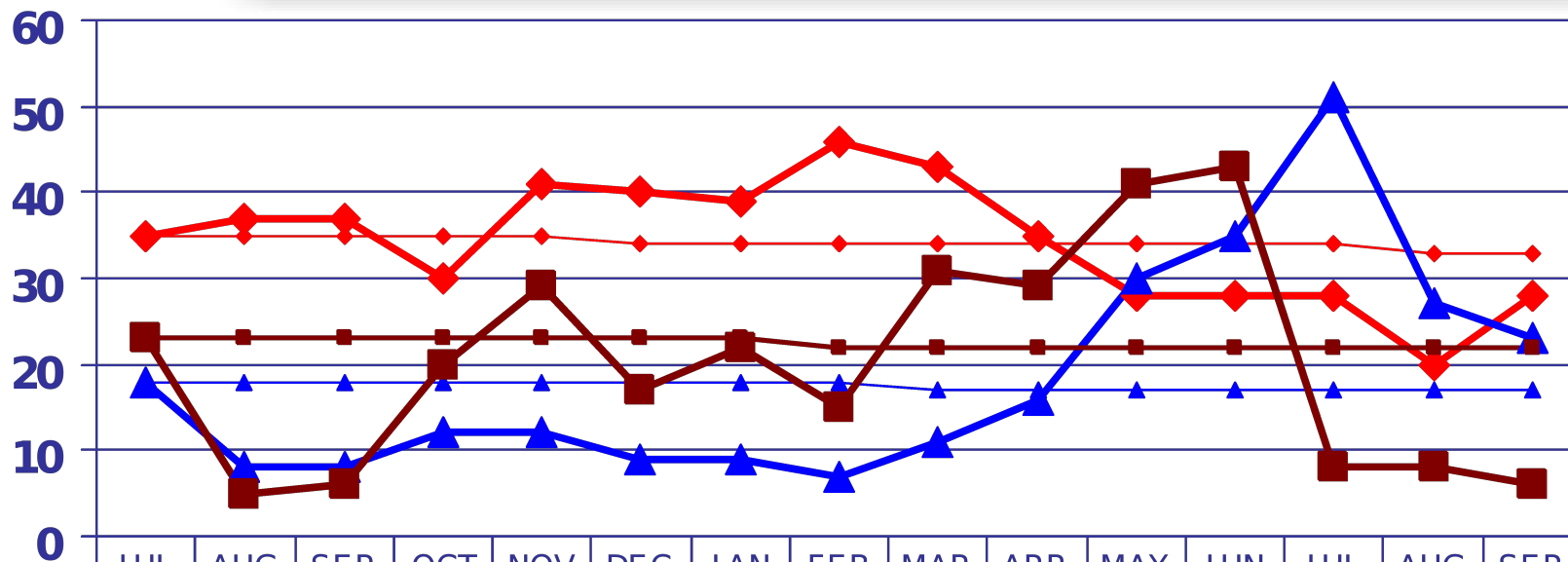
CASS BY CUSTOMER SEGMENT



◆ NADEP	164	145	138	115	144	115	146	106	98	117	118	117	99
▲ Operational	493	517	458	411	485	522	539	606	514	637	569	634	527
▲ DLA	657	662	596	526	629	637	685	712	612	754	687	751	626

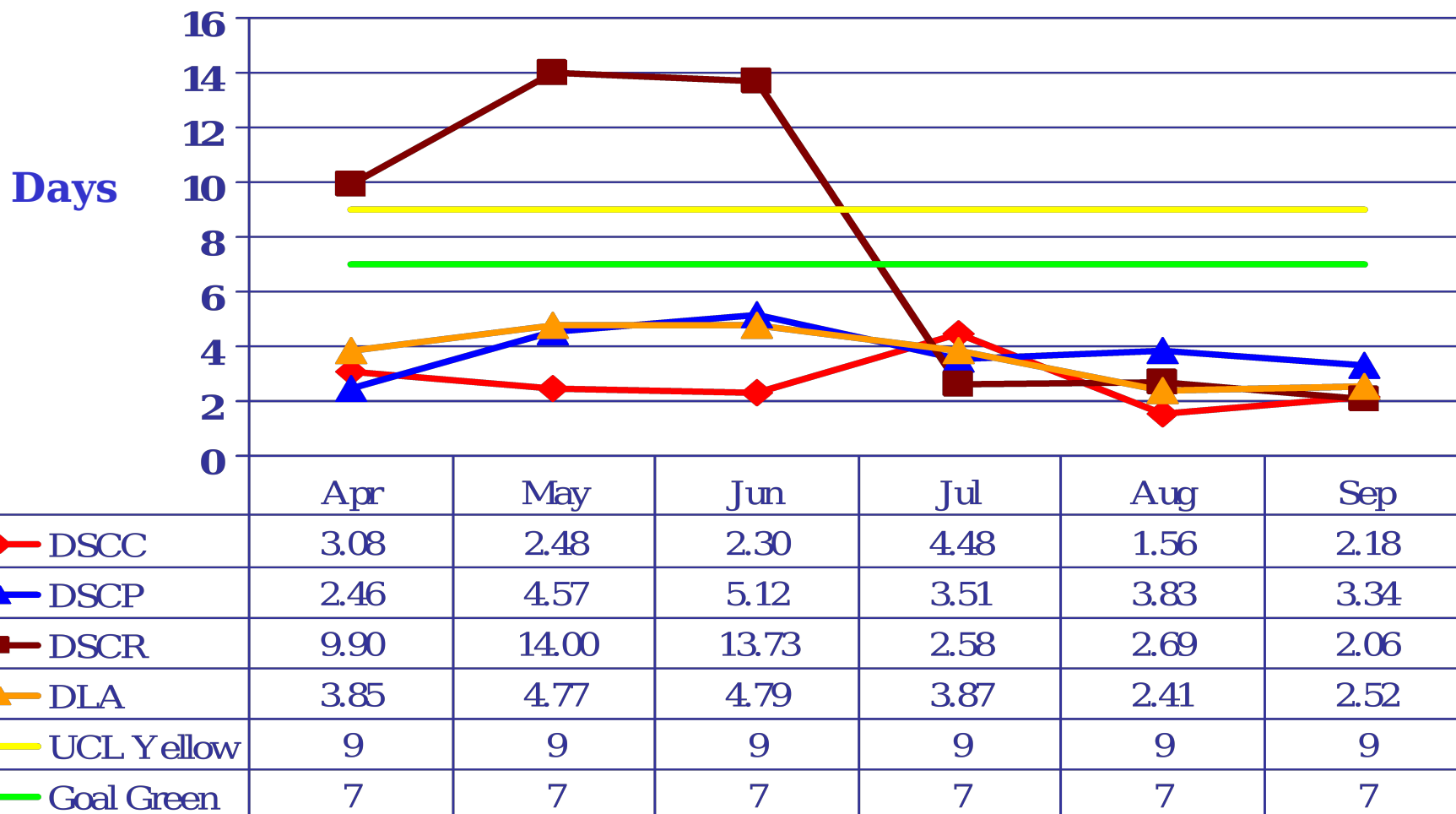


CASS BACKORDER REDUCTION GOALS BY ICP



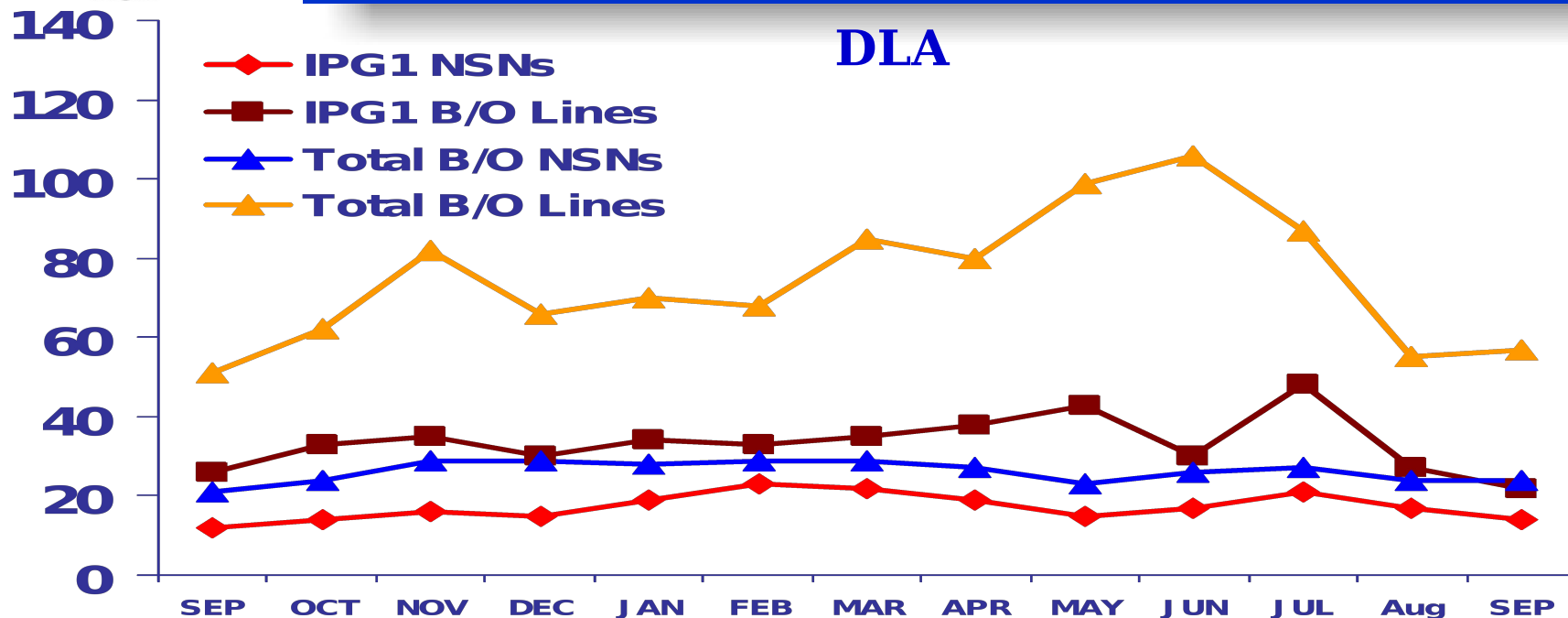


CASS BACKORDER INDEX





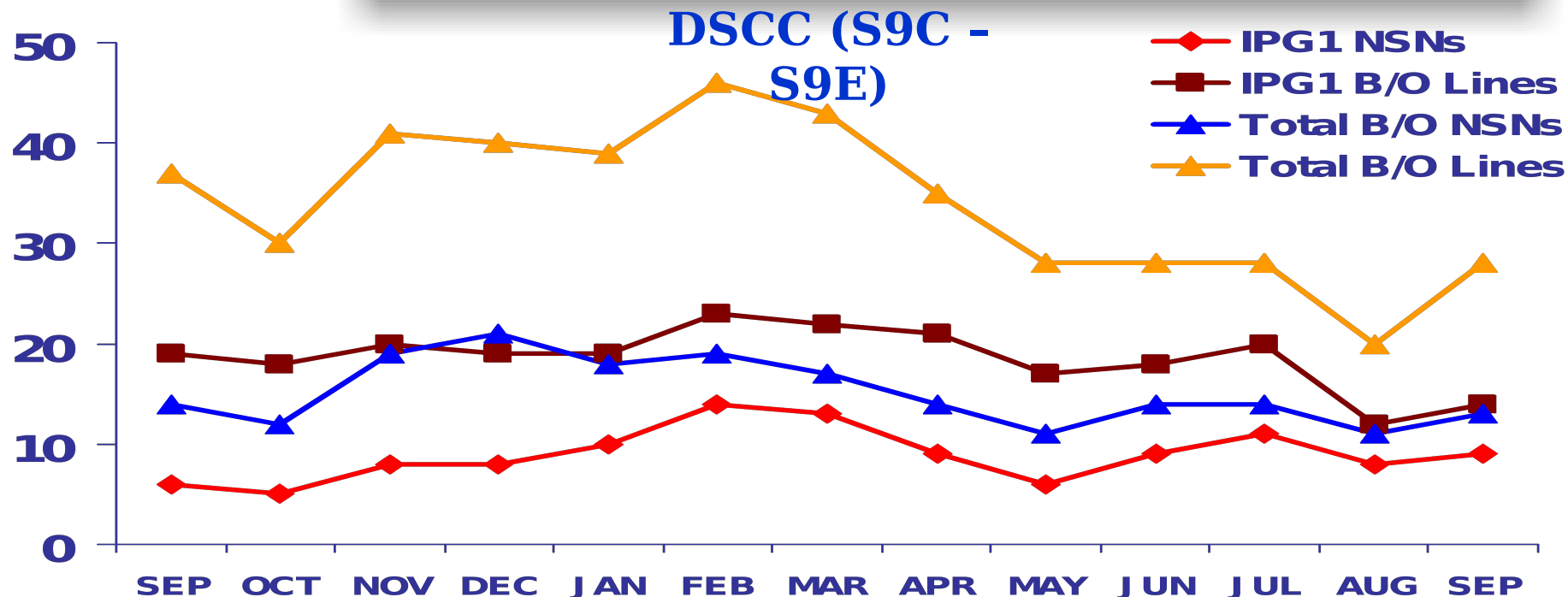
CASS CUSTOMER FOCUSED METRICS IPG1 STOCKED BACKORDERS



	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Apr-04	19	38	14	7	3	3	11
May-04	15	43	14	11	6	3	9
Jun-04	17	30	14	1	6	4	5
Jul-04	21	48	26	12	2	4	4
Aug-04	17	27	10	7	3	5	2
Sep-04	14	22	6	5	3	5	3



CASS CUSTOMER FOCUSED METRICS IPG1 STOCKED BACKORDERS

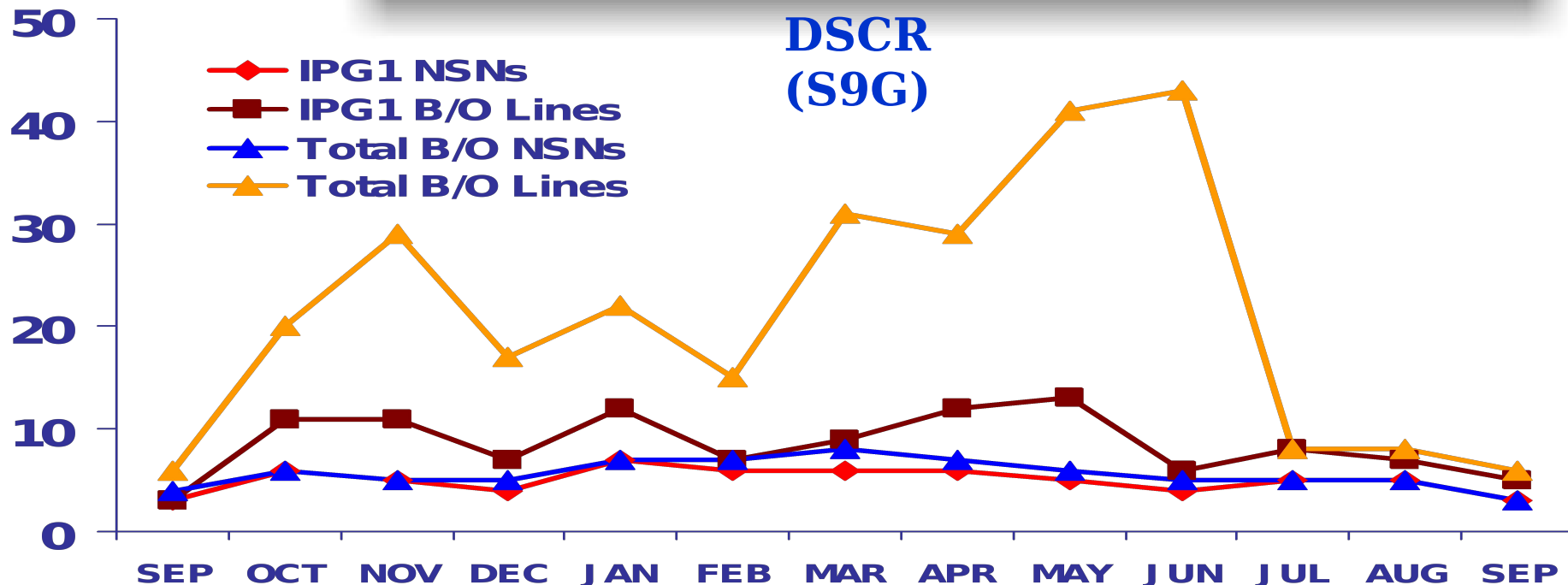


SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG SEP

	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Apr-04	9	21	7	5	2	1	6
May-04	6	17	2	5	4	1	5
Jun-04	9	18	10	0	4	3	1
Jul-04	11	20	7	10	0	3	0
Aug-04	8	12	5	2	2	3	0
Sep-04	9	14	5	4	1	2	2



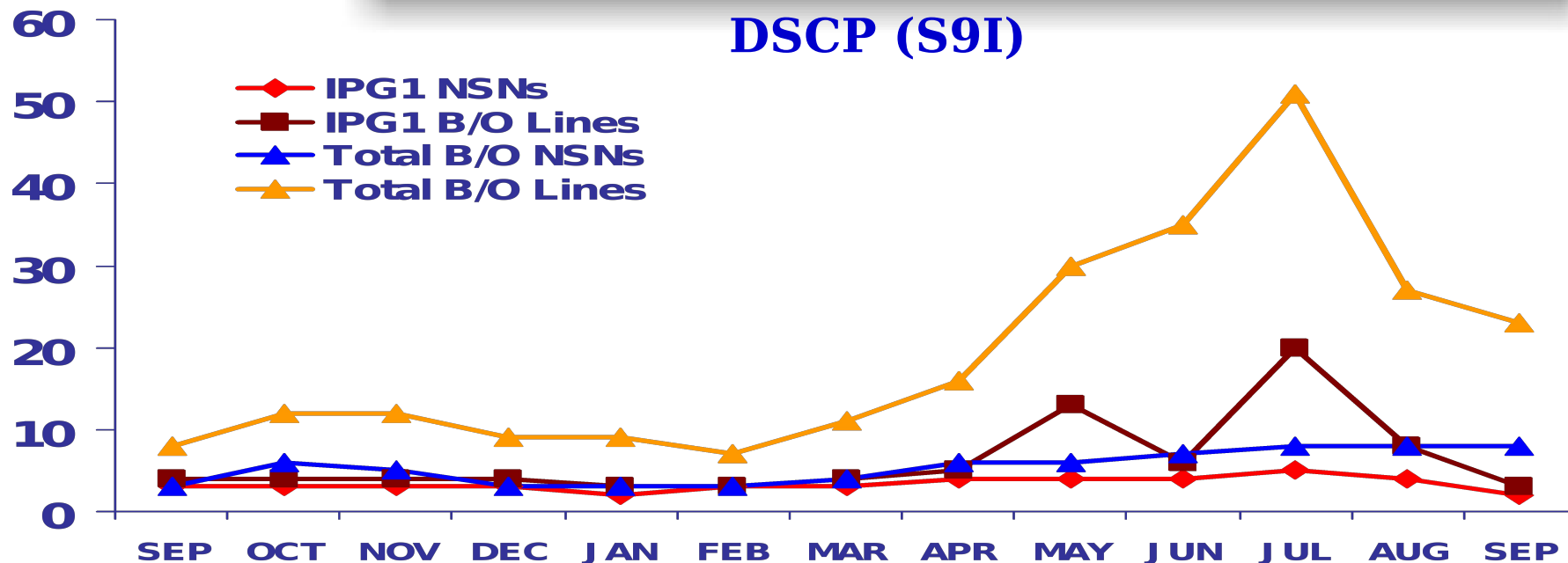
CASS CUSTOMER FOCUSED METRICS IPG1 STOCKED BACKORDERS



	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Apr-04	6	12	6	2	0	0	4
May-04	5	13	2	6	2	0	3
Jun-04	4	6	2	0	2	0	2
Jul-04	5	8	4	1	1	0	2
Aug-04	5	7	1	3	1	1	1
Sep-04	3	5	1	0	2	2	0



CASS CUSTOMER FOCUSED METRICS IPG1 STOCKED BACKORDERS

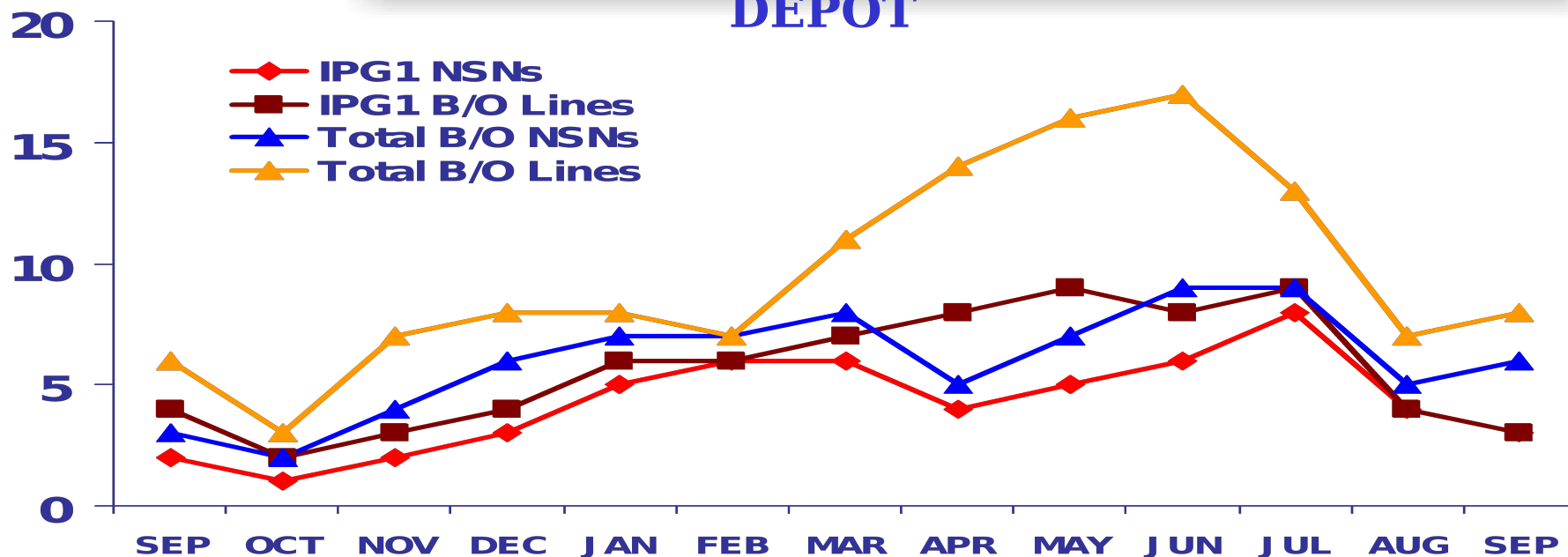


	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Apr-04	4	5	1	0	1	2	1
May-04	4	13	10	0	0	2	1
Jun-04	4	6	2	1	0	1	2
Jul-04	5	20	15	1	1	1	2
Aug-04	4	8	4	2	0	1	1
Sep-04	2	3	0	1	0	1	1



CASS CUSTOMER FOCUSED METRICS IPG1 STOCKED BACKORDERS

DEPOT

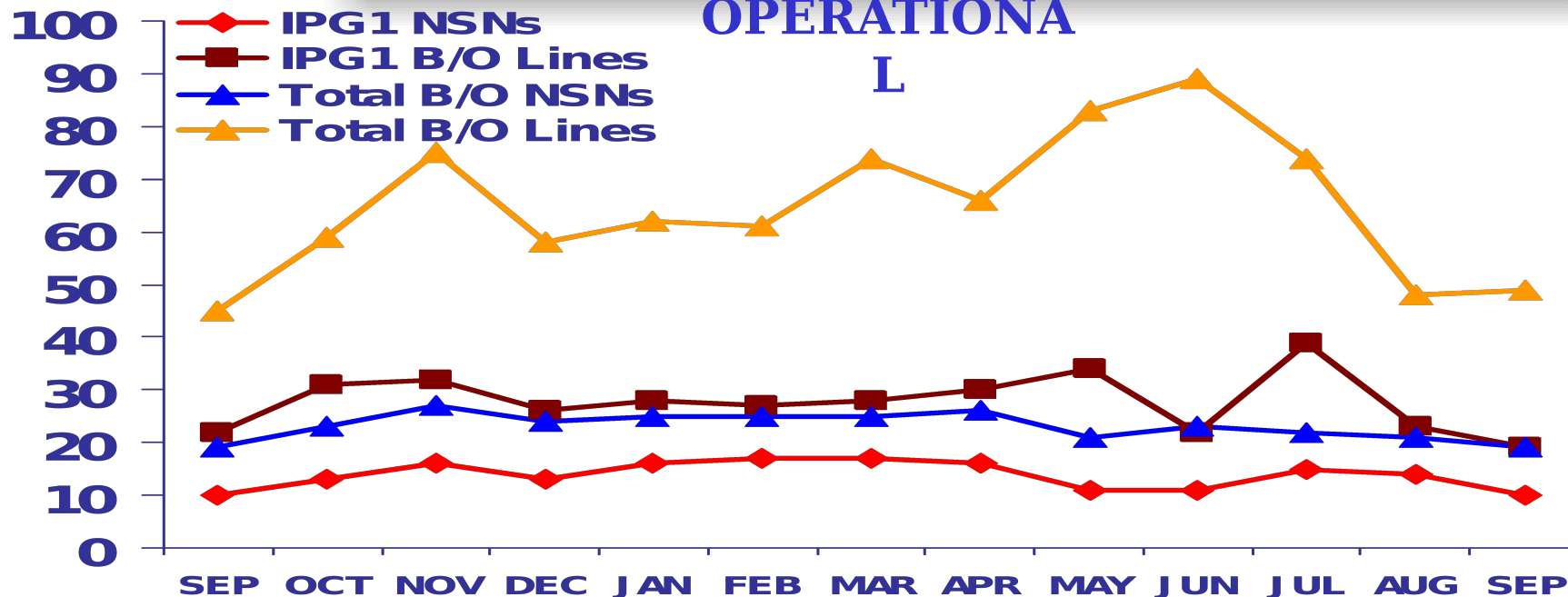


	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Apr-04	4	8	4	0	2	1	1
May-04	5	9	3	3	0	2	1
Jun-04	6	8	4	1	0	1	2
Jul-04	8	9	3	2	1	1	2
Aug-04	4	4	0	1	1	1	1
Sep-04	3	3	0	0	0	2	1



CASS CUSTOMER FOCUSED METRICS IPG1 STOCKED BACKORDERS

OPERATIONAL



SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL AUG SEP

	NSNs	IPG1 B/O	0-30	31-60	61-90	91-180	180+
Apr-04	16	30	10	7	1	2	10
May-04	11	34	11	8	6	1	8
Jun-04	11	22	10	0	6	3	3
Jul-04	15	39	23	10	1	3	2
Aug-04	14	23	10	6	2	4	1
Sep-04	10	19	6	5	3	3	2